



Thomas Michel

13/11/1997

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Address

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LinkedIn

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Who am I?

- Open-minded
- Curious
- Helpful
- Intercultural mindset

Professional skills

- Translation & Localisation
- International communication
- Customer service

Languages

French – Native
English – Fluent (C1 level)
Danish – Intermediate (Module 5)
Russian – Intermediate (B2 level)

References

Cherina Søby Røsand – Sinful
Emma Lapinlahti – Sinful
Carla Bello – Kaffekapslen

IT skills

- Office Suite
- Outlook
- Magento
- XTM
- Contentstack
- Dixa
- Zendesk
- Commercetools
- Ahrefs

Volunteering

Stuenterhus Aarhus

Career

Owner of TM Translate – Translation services from English, Danish, and Russian to French & Cultural Adviser for French-speaking Markets

From Feb. 2024

- Translation and localisation of websites and marketing campaigns from English, Danish, and Russian to French.
- French copywriting – articles, blog posts, product descriptions, SEO content, etc.
- Cultural consultation for marketing campaigns in French-speaking markets.

Customer Care Consultant & French Market Specialist (*as of Feb. 2023*)

Sinful ApS, Højbjerg

Sep. 2022 – Jan. 2024

- Translation of product descriptions, blog articles, newsletters, and SEO texts.
- Localisation of the French-speaking websites.
- Market research for the French-speaking countries.
- Customer service by mail and on the phone, mainly for France, Belgium, Switzerland, Scandinavia and the UK.

Customer Service Representative - part-time

Kaffekapslen, Hasselager

Apr. 2022 – Aug. 2022

- Replying to e-mails, mainly from French-speaking customers and Norwegian and Danish customers.

Customer Service Representative and main Translator

SkatePro ApS, Søften

July 2020 – Dec. 2021

- Translation and proofreading of product descriptions and newsletters.
- Keywords research and implementation for SEO purposes.
- Phone calls and e-mails from customers in France, Belgium, Switzerland, and Canada.

Tour Guide - student job

Service & Co., Aarhus

Apr. 2019 – Sep. 2021

- Managing groups of 15-40 tourists.



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Sep. 2019 – Sep. 2021

Volunteer for the bar group and for the ESN group.

Hobbies

- Movies & Series
- Violin
- Video games

Fundraiser - student job

Pepperminds, Aarhus

Oct. 2018 – Mar. 2019

- Face-to-face sales techniques.

Internship in a Tourist Information Centre

Office de Tourisme Val de Gray, Gray, France

July 2017 – Aug. 2017

- Welcoming national and international tourists.
- Data organisation with Excel.

Education

Master's Degree – Intercultural Studies (French-speaking)

Aarhus University, Aarhus

Sep. 2018 – June 2020

- Learnt how culture can impact communication and interactions, especially in a business context.
- Different projects in Aarhus, especially with Studenterhus and the French-speaking community.
- Specialisation on French-speaking countries around the world.

Bachelor's Degree – Applied Foreign Languages

University of Burgundy, Dijon, France

Sep. 2015 – June 2018

- Translation to and from French, English, and Russian.
- Communication and management skills.
- Summer University programme in Volgograd (July 2016) & exchange programme in Saint Petersburg (Aug. 2017 – Jan. 2018).